



Md Mehedi Hasan

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● ABOUT ME

IT Project Manager with **8+ years of experience** delivering enterprise software, SaaS platforms, and digital transformation initiatives. Proven ability to lead cross-functional engineering teams, manage complex software development lifecycles, and align business requirements with technical execution. Experienced in Agile project delivery, stakeholder management, and leading distributed teams in global environments.

● WORK EXPERIENCE

SENIOR PROJECT MANAGER – SOFTNURSERY LTD. – 01/08/2024 – Current – DHAKA, BANGLADESH

- Lead delivery of SaaS platforms, AI-based tools, and custom web applications for international clients.
- Manage distributed development teams, including engineers, designers, and QA specialists.
- Plan project scope, milestones, sprint cycles, and delivery timelines using Agile methodology.
- Coordinate technical teams and stakeholders to ensure successful product releases.
- Monitor project risks, change requests, and issue resolution across multiple projects.

IT CHANGE MANAGER – BRITISH AMERICAN TOBACCO – 01/06/2023 – 31/07/2024 – SELANGOR, MALAYSIA

- Managed enterprise change management initiatives supporting large-scale IT systems.
- Implemented organizational change management frameworks to support technology adoption.
- Coordinated stakeholders across finance, IT, and operational teams to ensure smooth system transitions.
- Managed change requests and release processes using ServiceNow and SAP.
- Reduced operational disruptions during enterprise system deployments.

PROJECT MANAGER – APSIS SOLUTIONS LTD. – 01/03/2022 – 30/05/2023 – DHAKA, BANGLADESH

- Managed end-to-end software development lifecycle for web and mobile applications.
- Led Agile sprint planning, backlog prioritization, and release coordination.
- Worked with product owners and clients to translate business requirements into technical specifications.
- Monitored project timelines, budgets, risks, and deliverables.
- Received the Outstanding Project Turnaround Award for successful project delivery.

IT BUSINESS ANALYST – 01/09/2020 – 28/02/2022 – DOHS, DHAKA, BANGLADESH

- Conducted business analysis and requirement gathering for enterprise ERP solutions.
- Prepared Business Requirement Documents (BRD) and functional specifications.
- Evaluated change requests and proposed technical solutions for ERP system improvements.
- Collaborated with development teams to ensure accurate implementation of requirements.
- Supported Agile project delivery by clarifying business logic and functional workflows.

PROJECT MANAGER – 01/07/2018 – 31/08/2020 – MIRPUR, DHAKA, BANGLADESH

- Managed custom software development projects, including web applications and enterprise systems.
- Coordinated development teams, designers, and QA engineers to deliver projects on schedule.

- Maintained project documentation, including schedules, issue logs, and meeting minutes.
- Used Trello and other project management tools to track development progress.

● EDUCATION AND TRAINING

01/01/2019 – 30/12/2019 Dhaka, Bangladesh

MASTER OF BUSINESS ADMINISTRATION (MBA) IN MANAGEMENT INFORMATION SYSTEMS (MIS)

University of Dhaka

Management Information Systems, Business Strategy, IT Project Management, Database Management, Systems Analysis and Design, Decision Support Systems, Digital Business Solutions, Business Process Optimization, Leadership and Team Management.

Level in EQF EQF level 7

01/01/2015 – 31/12/2018 Dhaka, Bangladesh

BACHELOR OF BUSINESS ADMINISTRATION (BBA) IN MANAGEMENT INFORMATION SYSTEMS (MIS)

University of Dhaka

Information Technology Fundamentals, Database Management, Systems Analysis and Design, Business Analytics, Project Management, Software Applications, Problem Solving, Team Collaboration, Digital Innovation in Business.

Level in EQF EQF level 6

01/06/2012 – 30/05/2014 Dhaka, Bangladesh

HIGHER SECONDARY CERTIFICATE Notre Dame College

Website <https://ndc.edu.bd/> | **Field of study** Business Studies | **Final grade** GPA 5 | **Level in EQF** EQF level 5

● SKILLS

Managerial Skills

Agile project management | Change Management | Time Management | risk management | Team coordination | Communication | Budget Management | Leadership | Problem Solving

Job-related skills

identify customer requirements | system documentation (BRD, SRS) | create project specifications | provide user documentation | define technical requirements | workflow optimization | Process Mapping | UAT (User Acceptance Testing) | analyse business processes | Product Backlog Management

Tools

MS Project | Jira | Trello | Ms Excel | Google Workspace | Notion | Slack | Asana | GitHub | Management Software - Clickup | Microsoft Teams

Technical Skills

HTML5 | CSS3 | Bootstrap | PHP | Laravel | WordPress | MySQL

● LANGUAGE SKILLS

Mother tongue(s): **BENGALI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● VOLUNTEERING

01/08/2017 – CURRENT Dhaka, Bangladesh

Secretary, Provat Blood Donating Organization

- Lead the coordination and execution of voluntary blood donation initiatives and community health programs.
- Oversee planning, stakeholder communication, and operational management for seminars, medical campaigns, and blood grouping events.
- Collaborate with healthcare professionals, volunteers, and partner organizations to ensure efficient program delivery.
- Manage event logistics, resource allocation, scheduling, and team responsibilities to achieve smooth implementation.
- Contribute to the strategic development of awareness campaigns to strengthen community engagement and donor participation.
- Support emergency response coordination to address urgent blood requirements.

Link <https://provatblood.org/>

● HOBBIES AND INTERESTS

Travelling & Content Creation

I enjoy travelling and exploring new cultures, places, and perspectives. During my travels, I create video content documenting experiences, local insights, and stories from different locations. I share these travel experiences on my YouTube channel, combining storytelling, visual creativity, and digital media production.

Link <https://www.youtube.com/@FMINSIGHTS>

I do hereby declare that the above statements mentioned in my resume are true and correct to the best of my knowledge and belief.



16/03/2026

Md Mehedi Hasan